



**FEDERAL RESERVE BANK
OF MINNEAPOLIS**

Discount Window Direct (DWD) Application Set-Up – Supplemental Guide

Complete the following steps in order.

For detailed instructions, visit the [FRB Services website](#).

Step 1: Complete OC-10 Agreements for Lending

The [OC-10 Official Authorization List](#) is required before users can access DWD.

- **Call:** 1-877-837-8815
 - **Email:** mpls.credit@mpls.frb.org
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Step 2: Designate OC-1 Authorized Individuals

To confirm your OC-1 Authorized Individuals:

- **Call:** 1-800-309-6156
 - **Email:** sys.fso.nacs@mpls.frb.org
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Step 3: Establish End User Authorization Contacts (EUACs)

EUACs manage FedLine and DWD electronic access for your institution. They have the authority to designate individuals (Subscribers) to conduct DWD activities.

To confirm if you have an EUAC and identify who it is:

- **Call:** 1-833-377-7827
 - **Email:** ccc coordinators@kc.frb.org
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Step 4: Set Up New or Modify Existing FedLine Subscribers

Complete Steps 1-3 before requesting DWD access.

If your institution has established EUACs and is requesting DWD access:

1. **EUACs** should log into the **Managed Subscribers application** in the EUAC Center
2. Request the **Discount Window Direct service** for authorized individuals
3. This will initiate the process to either modify an existing FedLine credential or issue a new credential for DWD access

Need help?

- **Call:** 1-833-377-7827
- **Email:** ccc coordinators@kc.frb.org

Additional Resources

- [DWD Application Setup](#)
- [DWD Feature Guide](#)
- [DWD Frequently Asked Questions](#)